

0 - 29 30-39 40-49 50-59 60-79 80-100 ${\sf NA}$ = Rating or information not available. This can also be due to a

partially rated companies.

More instructions and

company with only partial ratings. We do not provide an overall score for

Ratings Date 2017/02

Enter The Company Or Companies You Want To Study

1. Enter a company name, part of a company name, a ticker, or a brand in column B.

- 2. If the CSRHub name does not appear in column C, use the CSRHub name lookup tool (top menu, CSRHub...Company) to find the right text to put in column B. 3. Some sheets require selecting a single company to focus on. Mark your focus company with an "X" in column A.
- 4. Go to the Date Setup and Support tab below to adjust the date, if needed.

Top Line Sumr	mary	6 Companies	56	Average Overall	examples are available online.
To Select for Focus Enter 1-5 (if applicable)	Enter Name, Ticker, or Brand	CSRHub Official Name		Industry	Country
	Apple Inc.	Apple Inc.	62	Computers & Peripherals	USA
	Google	Google, Inc.	62	Software & Internet	USA
	Amazon	Amazon.com, Inc.	45	Electronic Shopping and Mail-Order Houses	USA
	WMT	Wal-Mart Stores, Inc.	55	Retail	USA
	Alibaba	Alibaba Com Limited	50	Trading Companies	China
•	Samsung Electronics Company Limited	Samsung Electronics Company Limited	64	Semiconductor & Other Electronic Component Mfg.	South Korea
	Surroung Electronics company Emitted				

Subscribe at www.csrhub.com for access to the CSRHub Dashboard CSRHub Dashboard Competitor Benchmark - Copyright © 2017 CSRHub Dashboard created 2017-06-01



Date Setup and Support Information

Use this password to unlock a sheet and change its formulas. Go to Home/Format/Unprotect to enter the password.

Unlock Password

csrhub

Means you can enter information into this cell

Enter dates in the format "MM/01/YYYY". All data sets are as of the first day of the month.

Your focus date will automatically be set equal to the latest available data date, unless you change it.

Your Focus Date

2017/02

Latest available data date: 2/1/2017
Earliest available data date: 12/1/2008

If you need to set a starting date for a graph or table, put it here.

Start Date for Graph or Table

2013/12

Statistics for the Focus Data Set

Average CSRHub overall rating	53.7
Number of rated companies in the set	17,466
Number of data sources available	506
Number of data sources used this month	211

How to Use a CSRHub Dashboard

More instructions & examples are available online.

1. Go to File, Options, Formulas and change your calculation options to manual. This will make it easier for you to get started with the Dashboard.

See Microsoft's instructions.

- 2. Enter your CSRHub username and password in the CSRHub Dashboard authorization dialog box.
- 3. Enter the names or ticker for the company or companies you want to study in the pink cells on the Enter Company Names sheet.
- 4. Put the date you would like to study into cell B11 on the Date Setup and Support sheet.
- 5. Enter the date you would like a chart or table to begin by putting a start date in cell B14.
- 6. Press F9 or "Calculate" in the lower left corner to update the sheet.
- 7. Review the results of your research in the other tabs in the file.

See answers to Frequently Asked Questions (FAQ) here.

If you experience a technical problem using your Dashboard, please <u>contact CSRHub support</u>. There are known problems with some network firewalls, but we may have a workaround to suggest.

How to Turn Your CSRHub Dashboard Into a PDF File

(Page size and settings have been optimized to print the width of a page in landscape mode.)

Direct Save to PDF From Excel

- 1. Choose File... Save As from the top menu tab.
- 2. Select Save as type... and choose PDF.

Printing from Excel to an Adobe PDF

- 1. Choose File...Print.
- 2. Choose "Adobe PDF" from the printer dropdown list.
- 3. Choose your print options from the dropdown list (one sheet, selected sheets, etc.).
- 4. Click the "Print" button at the top.

Additional Support Information

CSRHub Dashboard Version

Created with Version: 2.2
API code base last updated
API version number

5/11/2017 2.2

See samples of the available CSRHub Dashboards at: www.csrhub.com/content/csrhub-dashboard-samples/

See the latest CSRHub Dashboard support information and instructions at: www.csrhub.com/content/csrhub-dashboard-instructions/

CSRHUB® Dashboard Top Level Scores



2017/02

Overall Information, Including Overall Ratings and Percentile Ranks

Ratings run 0-100 with 100 being best.

Ratings Date

Percentile ranks are relative to all companies or to those in the named aroup. Overall Average, Best Score and Worst Score relate to companies on this page only.

						p = 9 =/-		
	48	Overall Average	56	53	54	59%	61%	58%
Average # of Sources for Overall Average, Best,	64	Best Score	64	57	55	90%	94%	92%
and Worst Score	10	Worst Score	45	E2	E2	00/	E0/	110/

Ba	asic Da	nta			Ratings		Perc	entile Ra	nks
Company Name (From Enter Company Names Sheet)	# of Sources	Country	Primary Industry	Overall	Country Average	Industry Average	Overall	Vs Country	Vs Industry
Apple Inc.	64	USA	Computers & Peripherals	62	52	54	85%	94%	78%
Google, Inc.	62	USA	Software & Internet	62	52	53	85%	94%	87%
Amazon.com, Inc.	37	USA	Electronic Shopping and Mail-Order Houses	45	52	52	8%	5%	11%
Wal-Mart Stores, Inc.	64	USA	Retail	55	52	53	57%	73%	57%
Alibaba Com Limited	18	China	Trading Companies	50	54	55	28%	21%	21%
Samsung Electronics Company Limited	44	South Korea	Semiconductor & Other Electronic Component Mfg.	64	57	53	90%	78%	92%

CSRHUB® Dashboard Competitor Benchmark

0 - 29 30-39 40-49 50-59 60-79 80-100 Low High

Category &	Subcategory	Ratings	(0-100,	100 = best
------------	-------------	---------	---------	------------

Ratings Date 2017/02

Overall Average Rating	58	58	61	49	59	52	61	60	57	58	64	60	58	47	49	50
Best Rating	65	68	72	58	74	56	68	73	66	68	73	73	72	56	59	62
Worst Rating	46	47	43	34	45	41	52	49	42	43	47	45	37	36	41	25
										categor	y Ratings					
		Categor	y Ratings			Community		Em	nployees			Environmer	nt		Govern	ance
Company Name (From Enter Company Names Sheet)	Community	Employees	Environment	Governance	Community Dev & Philanthropy	Human Rights & Supply Chain	Product	Compensation & Benefits	Diversity & Labor Rights	Training, Health & Safety	Energy & Climate Change	Environment Policy & Reporting	Resource Management	Board	Leadership Ethics	Transparency & Reporting
Apple Inc.	56	61	72	58	49	55	65	66	59	58	73	72	72	56	59	60
Google, Inc.	65	68	64	51	74	53	68	73	65	65	69	60	63	46	52	55
Amazon.com, Inc.	46	47	43	44	45	41	52	49	50	43	47	45	37	47	43	42
Wal-Mart Stores, Inc.	57	49	61	50	59	53	59	52	42	54	66	60	58	50	45	54
Alibaba Com Limited	57	56	52	34	58	55	57	50	60	59	57	51	49	36	41	25
Samsung Electronics Company Limited	64	68	71	54	70	56	66	70	66	68	72	73	69	45	56	62

CSRHUB® Dashboard Competitor Benchmark Category and Subcategory Percentile Ranks Rat

Ratings Date 2017/02

0 - 29 30-39 40-49 50-59 60-79 80-100 Low High

egory and Subcated	JOI Y I CI	CCITTIC	Ranks		Rat	ings bate						Lo	W			
Overall Average % Rank	56%	53%	60%	41%	64%	35%	57%	58%	48%	55%	66%	60%	59%	35%	35%	5
Best % Rank	82%	84%	89%	69%	96%	47%	78%	92%	77%	83%	90%	90%	91%	62%	60%	
Worst % Rank	17%	18%	11%	5%	23%	8%	30%	26%	10%	15%	18%	20%	7%	13%	13%	
	Co	togon, Do	ercentile Ra	anko		Community			Subcate nployees	gory Per	centile	Ranks Environme	nt.		Govern	onco
	Ca	legory Pe	rcentile Ra	anks				EII		Taninina	En		ent		Govern	lance
ny Name (From Enter	Community	Employees	Environment	Coursesses	Community Dev &	Human Rights	Product	Compensation	Diversity & Labor	Health &	Energy & Climate	Environment Policy &	Resource	Board	Leadership	
ny Names Sheet)	Community	Employees	Environment	Governance	Philanthropy	& Supply Chain	Product	& Benefits	Rights	Safety	Change	Reporting	Management	boal u	Ethics	& R
	50%	64%	89%	69%	35%	42%	70%	80%	50%	54%	90%	89%	91%	62%	60%	
c.	82%	84%	71%	48%	96%	34%	78%	92%	74%	76%	82%	61%	74%	31%	41%	
m, Inc.	17%	18%	11%	25%	23%	8%	30%	26%	22%	15%	18%	20%	7%	34%	17%	
tores, Inc.	54%	22%	63%	45%	71%	34%	51%	34%	10%	42%	73%	61%	60%	43%	23%	
n Limited	54%	45%	37%	5%	68%	42%	44%	28%	54%	58%	47%	38%	32%	13%	13%	
ctronics Company Limited	79%	84%	87%	57%	92%	47%	72%	88%	77%	83%	88%	90%	87%	29%	53%	

CSRHUB® Dashboard Competitor Benchmark List of Reporting Systems These Companies Use

List of Reportir	ng Sys	stems 7	These	Comp	anies l	Jse																						
		American Chemistry DOMS 0%	B Corp	CDP 2012	CDP 2013	CDP 2014	4 CDP 2015	CDP 2016	CDP Forests 2016	CDP Water 2012	CDP Water 2013	CDP Water 2014	CDP Water 2015	CDP Water 2016	Conflict Minerals	DOE College Scorecard	EMAS	EPA GGRT 2014	EPA GGRT 2015	EPA Transport	EPA Transport	Equator Principles	Global Reporting	Global Reporting	Global Reporting	Green Seal	GRESB C	GreenPages
% With This Syste # With This Syste	em							67%	0%	0%	17%	17%	0%	0%	17%	0%	0%	0%	0%	17%	17%	0%	50%	50%	Initiative 2016 50%	0%	0%	33%
		American	U	5	- 5	4	4	4 CDP	0 CDP Forests	0 CDP Water	1 CDP Water	1 CDP Water	0 CDP Water	CDP Water	1 Conflict Minerals	0 DOE College	0	0 EPA GGRT	0 EPA GGRT	1 EPA	1 EPA	0 Equator	3 Global	3 Global	3 Global	O Groop	0	2
Company Name	Simple Count	Chemistry PCMS			CDP 2013		2015	2016		2012		2014	2015		Filing Report	Scorecard	EMAS	2014	2015	Transport	Transport	Equator Principles	Reporting	Reporting	Reporting	Green Seal		GreenPages
Apple Inc. Google, Inc.	13 10	No No	No No	Yes Yes	No Yes	Yes Yes	Yes Yes	Yes Yes	No No	No No	No No	No No	No No	No No	Yes No	No No	No No	No No	No No	No No	No No	No No	Yes No	Yes No	Yes No	No No	No No	Yes No
Amazon.com, Inc. Wal-Mart Stores, Inc.	5 16	No No	No No	Yes Yes	No Yes	No Yes	No Yes	No Yes	No No	No No	No Yes	No Yes	No No	No No	No No	No No	No No	No No	No No	No Yes	No Yes	No No	No Yes	No Yes	No Yes	No No	No No	No No
Alibaba Com Limited	2	No No	No No	No Yes	No Yes	No Yes	No Yes	No Yes	No No	No No	No No	No No	No No	No No	No No	No No	No No	No No	No No	No No	No No	No No	No Yes	No Yes	No Yes	No No	No No	No Yes
Samsung Electronics Company Limite	ed 11	NO	NO	Yes	Yes	res	res	res	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	Yes	Yes	res	NO	NO	Yes

CSRHUB® Dashboard Competitor Benchmark

Other Measures of Social Performance

(CDP status GRI Application Level are for the stated periods)

Other weasures or s				GRI 2016			I	CSR We
	Brand Finance BSI	CDP 2014- 16 Report?	Glassdoor	Report Type?	Know the Chain	RepRisk	Reputation Quotient	Area (Yes/No
Average for This Measure			3.8	TVDE?		50.2	79.9	THE SZIN
Best Value			4.4			0.0	84.0	
Worst Value			3.2			64.0	69.1	
		000 0011		GRI 2016				CSR We
Company Name	Brand Finance BSI	CDP 2014- 16 Report?	Glassdoor	Report Type?	Know the Chain	RepRisk	Reputation Quotient	Area (Yes/No
pple Inc.	AAA	Yes	4.0	Non - GRI	Yes	64.0	83.0	Yes
ioogle, Inc.	AAA+	Yes	4.4	NA		59.0	83.0	Yes
mazon.com, Inc.	AA+	No	3.5	NA	Yes	62.0	84.0	Yes
Val-Mart Stores, Inc.	AA	Yes	3.2	RI - Reference	Yes	56.0	69.1	Yes
libaba Com Limited	AA+	No	4.0	NA		0.0		Yes
amsung Electronics Company Limited	AAA	Yes		GRI - G4	Yes	60.0	80.4	No
, , , , , , , , , , , , , , , , , , , ,								

CSRHUB® Dashboard Competitor Benchmark Membership In Organizations That May Indicate/Require Social Performance

1	mornboromp m c		ACCOR	Alliance							i					Climate		CSR			Equator		Forest		Gobal	Global	Global						SF	DI Sunt	aigabla				L	Ve Mean .		
# In This Organization			D	Papalad									CECP	CEMEFI	Ceres	Registry	CRA	Europe	EICC	EPEAT	Principle:	FLA	Disclosure	FSC		Mombor	Dringingle						Con	nect Br	rands				MRENC	Business 1		
Company Name Simple ACCOR Alliance Company Name Company Name Simple ACCOR Alliance Company Name Company Name ACCOR Alliance Company Name Company Na	% In This Organization # In This Organization	on on												0%	17%									0%	0%																	
Google, Inc. 7 No No No No No Ves No Ves No No No No No Ves No		Simple Count	ACCOR	Alliance									CECP					CSR			Equator		Forest		Gobal	Global	Global						sc SF	RI- Sust	ainable					Ve Mean		
Amazon.com, Inc. 2 No											No		No																													
Alibaha Com Limited 1 No	Amazon.com, Inc.	2	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	Yes	No	No	No	No	No	No	No	No	No	No	No	No	No N	lo Ye	'es	No	No	No	No	No	No	No	No
Substitution of the control of the c							No																																			
							No			Yes	No	No	Yes	No No	No No	No No					No No	No	No No	No		No		No No	No	No No	No	Yes N	lo N	vo 'es	No	No	No		No No			No

CSRHUB® Dashboard Competitor Benchmark

Environment, Social, Governance (ESG) Sources Who Collect Information On These Companies

Additional Reports Are Available Via CSRHub From <u>Dark Blue Highlighted ESG Sources</u>

Additional Reports Are Available via CSI	KHUD FIOII	I Durk blue i	ngilligilleu E	3G Sources								
		Asset 4				MSCI ESG Carbon Metrics	MSCI ESG Governance Metrics	MSCI ESG Controversies	MSCI ESG Intangible Value Assessment	RepRisk ESG Business Intelligence	Trucost	Vigeo
% With Reports		100%	100%	83%	83%	100%	100%	100%	100%	100%	100%	67%
# With Reports		6	6	5	5	6	6	6	6	6	6	4
Company Name	Simple Count	Asset 4				MSCI ESG Carbon Metrics	MSCI ESG Governance Metrics	MSCI ESG Controversies	MSCI ESG Intangible Value Assessment	RepRisk ESG Business Intelligence	Trucost	Vigeo
Apple Inc.	11	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Google, Inc.	11	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Amazon.com, Inc.	11	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Wal-Mart Stores, Inc.	11	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Alibaba Com Limited	9	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Samsung Electronics Company Limited	9	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes	No

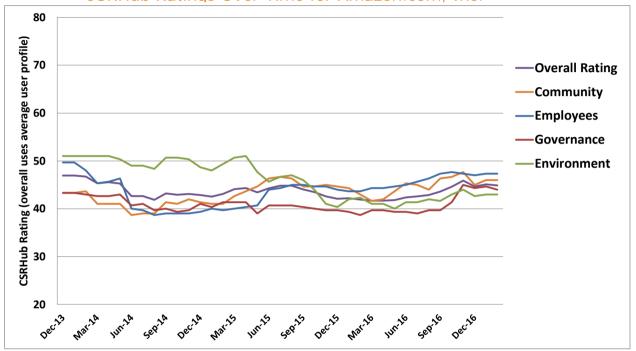
CSRHUB® Dashboard Charts

For a single company rating chart, mark a company on the Enter Company Name Sheet with the number "1" For a five company overall comparison rating chart, mark the five companies to focus on with 1 to 5
For a five company category comparison rating chart, enter the category you want to compare in cell L5

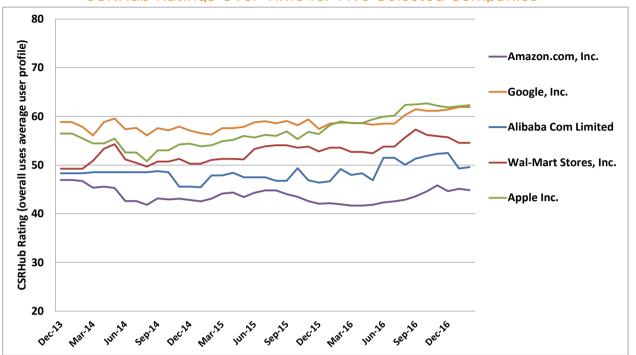
Category:

Community

CSRHub Ratings Over Time for Amazon.com, Inc.



CSRHub Ratings Over Time for Five Selected Companies



CSRHub Community Category Ratings for Five Selected Companies

